



P-Series Phone System

All-in-one app for your business communications

Boundless Unified Communications

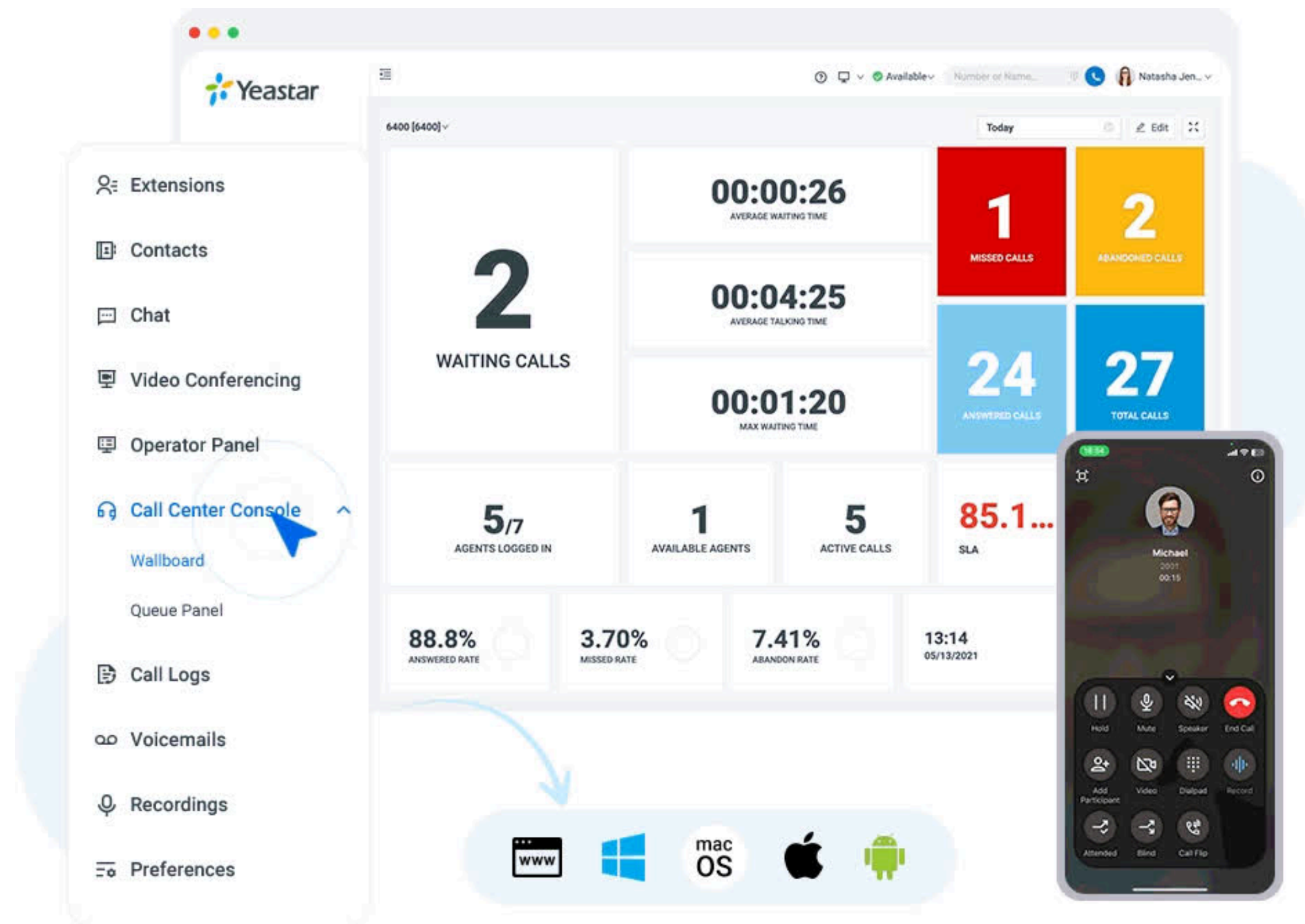
- Easy deployment on cloud or on premise
- User-friendly
- Multiple device support
- Powerful 3rd-party platforms and tools integration
- Bring your own carrier and IP Phones



Linkus Clients

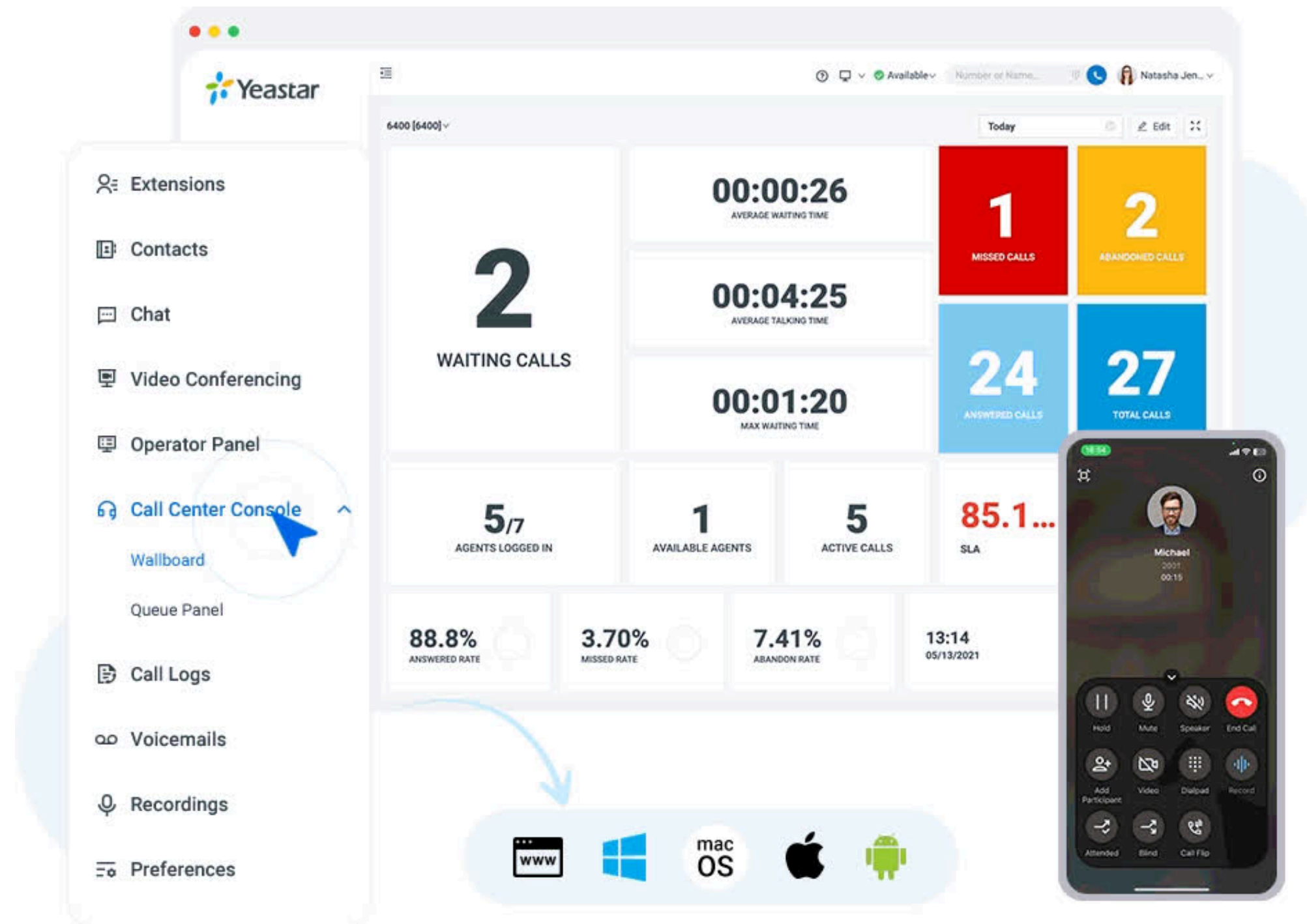
Call, Meet, Chat from Anywhere

- All office extension features
- All contacts in one place
- Easily switch devices



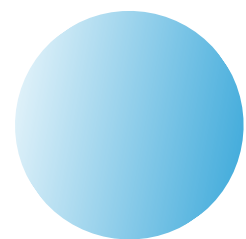
Enhanced Customer Experience

- Productive Call Center
- Live Chat and Messaging
- Click-to-call
- Business Platform Integration



CRM Integration

- Track customer interactions
- Increase productivity
- Enable call automation



Bitrix24



Zoho CRM



Zendesk



Salesforce



HubSpot



Odoo



**Zoho CRM
(PhoneBridge
Integration)**

Messaging Integration

Send and receive messages directly from user Linkus apps



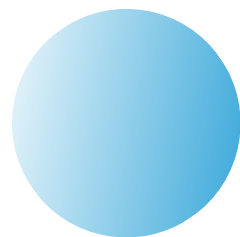
WhatsApp



Facebook Messenger



SMS Messaging



Collaboration Integration

Place calls, check your voicemail, and sync contacts



Microsoft Teams



Outlook



Call2Teams

Better Customer Service with Call Center PBX

Connect with Customers

- IVR Menus
- Call Queues
- Automatic Call Distribution
- Dashboards

Enhanced Call Waiting Experience

- Caller position announcement
- Customized music on hold

Coach agents with ease

- Coaching
- Silent Monitoring
- Barging

Quality Assurance

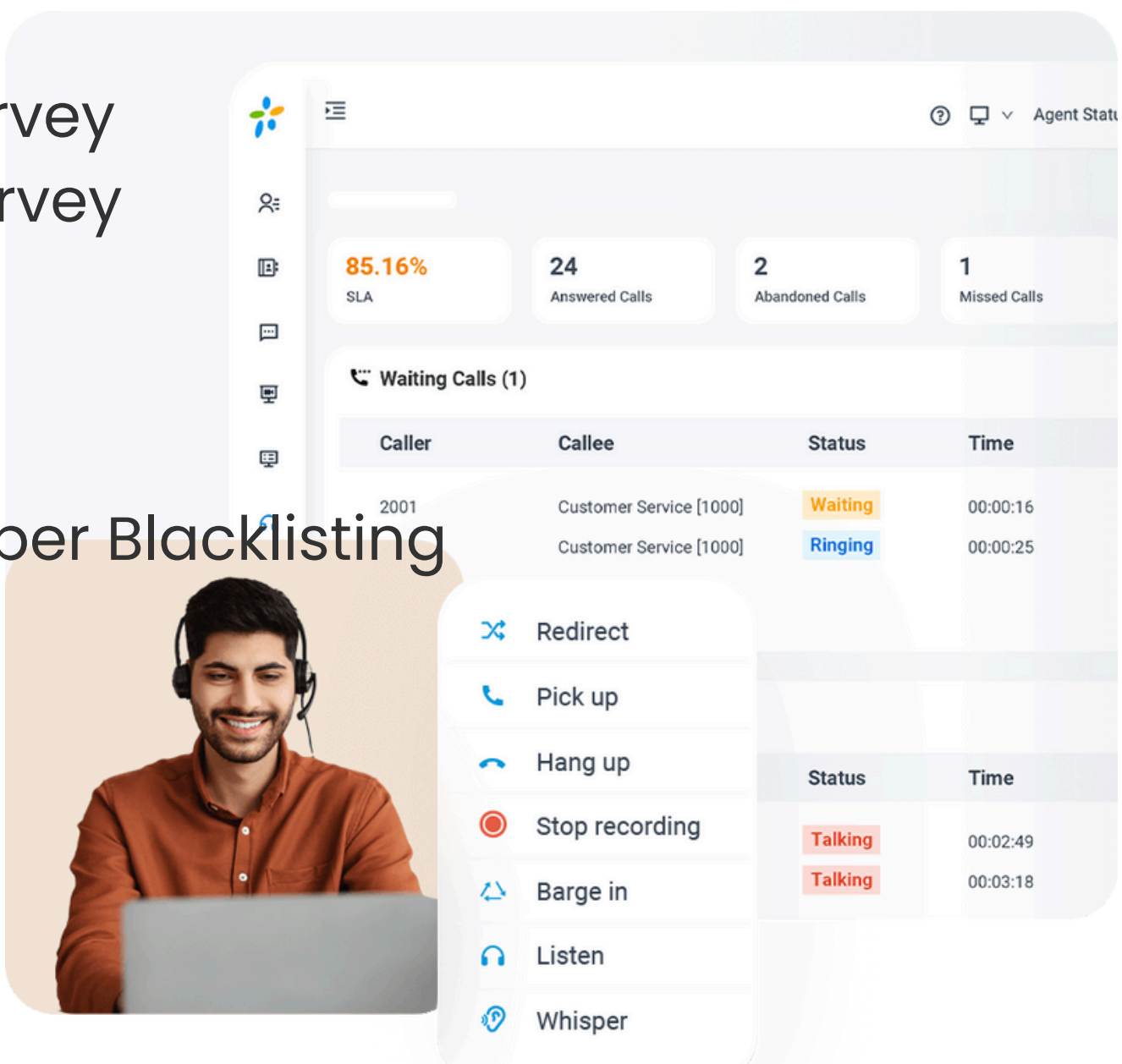
- Metrics and SLA Definition
- Realtime Alerts

Satisfaction Survey

- Post Call Survey
- Reports

Security

- IP and Number Blacklisting

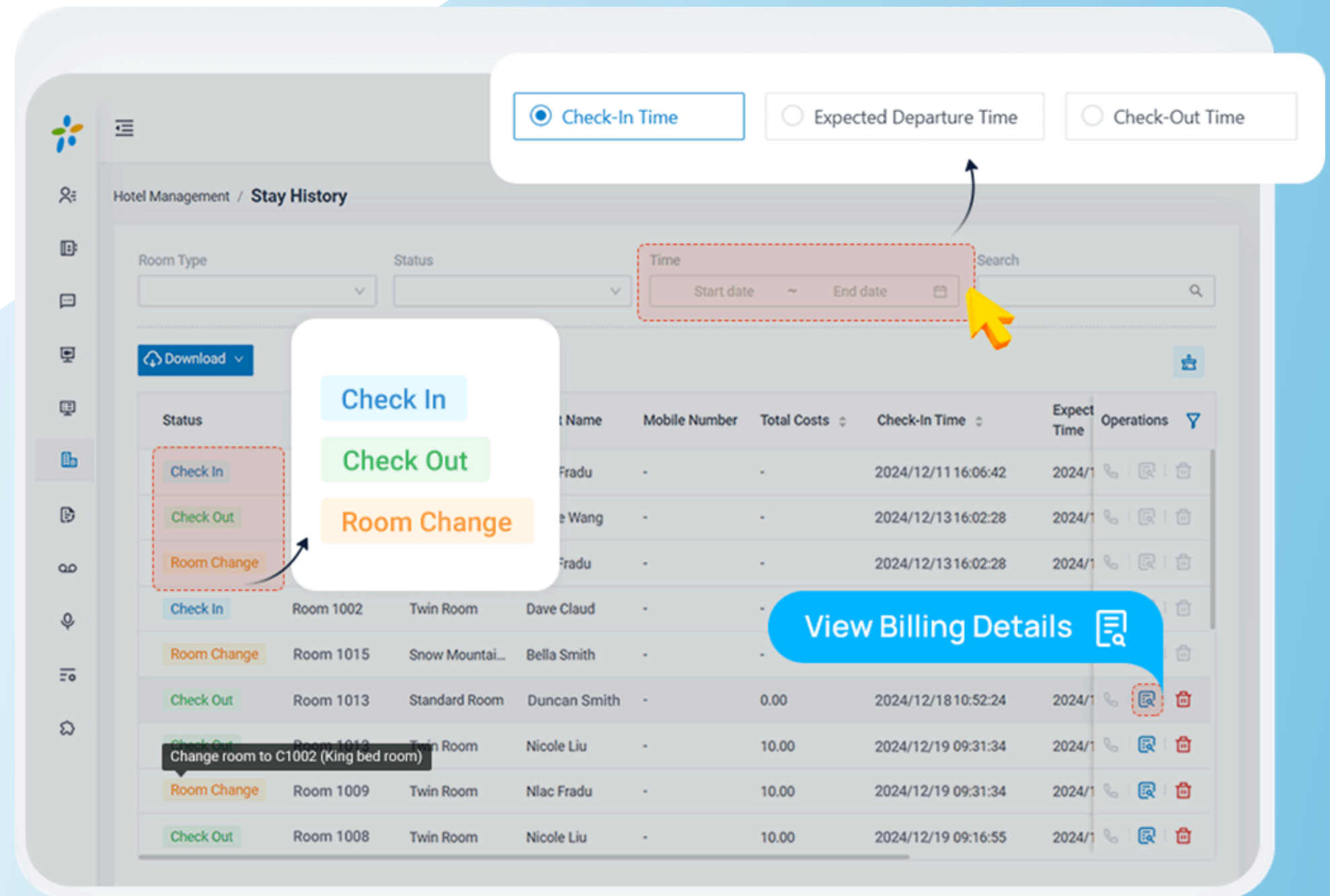


Add-on Modules

Hotel PMS Integration

- Room Status
- Wakeup Call
- Call Accounting
- Guest Information

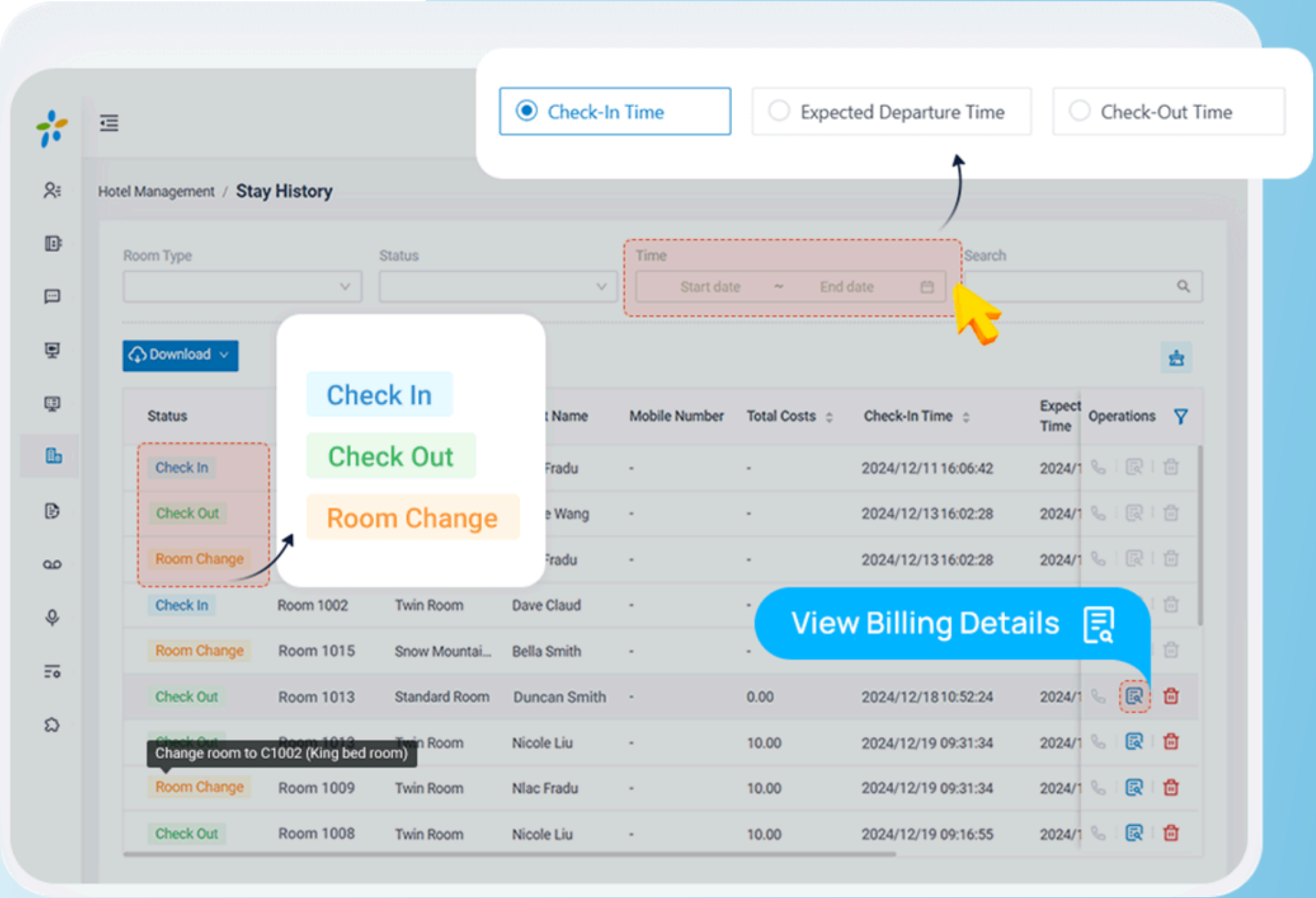
Note: Not supported by the Cloud Edition and the P520 appliance model



Add-on Modules

Outbound Dialer

- Progressive Dialer
- Power Dialer
- Agentless Dialer



Yeastar PBX Editions

